

# Our 4-Year Guarantee on our Exclusive Poly Canvas Light Pole Banners

Our light pole banners are strong and durable, but with your help we have a plan in place in case things go wrong.

**Name:**

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**Date:**

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*I certify that I have read this document and agree to complete all the necessary steps are my guarantee*

In order for the guarantee to be in force we ask that the following items be completed.

- Make sure the banner(s) is installed with Zane brackets or other approved brackets

- After the initial installation please send us dated photos of all your installed banners in small group shots, as well as a couple close-up photos so we can ensure the banners are installed properly.

- If you notice the banner beginning to fail, provide us with a photo of the installed banner and where it's failing so we can determine what happened.

- When we've determined what went wrong, take it down and send us the banner so we can provide a replacement.

Note: Our guarantee covers ripping and tearing up to 4 years after banners have been installed. Size's 84" and down are covered. A normal fade of about 5% after 3 years is expected. Our Guarantee doesn't cover stolen (yes, people steal banners) or "blown away" banners where winds have exceeded 75 MPH.